

REASON #

11

# Remote Monitoring and Management for MSPs by MSPs.

LabTech is the **only** remote monitoring and management (RMM) platform designed to work the way you do, because it was built by a managed service provider (MSP) specifically for MSPs. We understand how you operate, because we've experienced the day-to-day realities of running an IT services business.

## Exactly How You'd Expect an RMM Platform to Work

### RMM That Works the Way You Do

We know how technicians like to work, so we designed LabTech to work the same way. From working on multiple computers at once to having all the information you need when you need it, LabTech lets you manage policies with a single-click, resolve issues remotely without ever interrupting your clients' ability to work, and take on more endpoints with the same resources.

### Built-in Industry Expertise

At LabTech Software, we're committed to providing you with everything you need to keep your clients' IT systems up and running. That's why we created LabTech Ignite®. Designed by MSPs with more than 20 years of IT industry experience, LabTech Ignite is built directly into LabTech and comes with monitors and alerts based on Microsoft® best practices, default service plans, hundreds of auto-fix scripts, automated patch management and much more.

### Partner-Driven Innovation

We know that we're only successful if you're successful, so partner-feedback is the main driver of our product development efforts. You're the ones in the trenches using LabTech to deliver IT services to your clients, so who better to drive the direction of LabTech than the MSPs who use it every day? Take a look at our roadmap to see which innovations are coming next!

“It has obviously been written by a service provider.”

**Malcolm Diack, Operations Manager**  
*The Final Step*



"LabTech really was designed for techs by techs. I would recommend it to anyone who is serious about running a managed services practice and wants the best tool available in the industry today."

**Justin Tinel, Partner and CTO**  
*Ground Swell*

Because we came from the **MSP space**, we know how important it is to provide you with the features you need and want. Visit [labtechsoftware.com/on-your-side](http://labtechsoftware.com/on-your-side) to hear what our partners think about our **commitment** to them.

Want to see it for yourself? Get your **FREE LabTech trial** today at [www.bluesolutions.co.uk/vendors/labtech/free-trial](http://www.bluesolutions.co.uk/vendors/labtech/free-trial) or call **0118 9898 222** to schedule a live demo.

