



# Why Choose LabTech®

REASON #

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## Work on Your Clients' Machines While They Do.

Accomplish even the most complex tasks without ever interrupting your end users—natively, without waiting on tenuous connections or consuming large chunks of bandwidth. That's right; work on your clients' machines while they do and they'll never even know you're there!

### Say Goodbye to Costly Interruptions

Interruptions are costly to your clients. Besides eating up employee productivity and consuming bandwidth, continuously creating a direct connection to a machine can hurt system performance. So why connect when you don't have to?

Working behind the scenes removes the need to disrupt your end user and keeps productivity high. It's a win/win for your clients; the problem is resolved *and* employees don't have to take a 5–10 minute break while the technician connects to correct an issue.

### Behind-the-Scenes Computer Management

When it comes to background remediation, nobody else even comes close. LabTech users have the ability to accomplish even the most advanced tasks without ever having to initiate a connection or interrupt the end-user experience. With a full 360°-view of a computer system and hundreds of data elements to interact with, behind-the-scenes computer management has never been easier.

Here are just a few of the tasks you can do behind-the-scenes with LabTech:

- Access the remote command line
- Access and fully edit the remote registry
- Move and copy files/folders using drag and drop file explorer
- Kill processes and lock down machines for easy spyware, adware and even virus removal
- Reset passwords with a single click, even on domain accounts
- Browse, monitor, filter and search Windows event logs
- Map drives and configure printers
- Work with Windows services, including start, stop, monitor and startup mode methods
- Uninstall and classify software applications
- Access Telnet, Secure SSH and HTTP/HTTPS remote redirects
- Record all technician commands and executions for full system auditing
- And so much more!



“There are so many ways you can poke and prod the machine while the customer is still using it without interrupting them at all. It is a huge value you can bring to your customer.”

**Paul Kothe, President**  
*Heart of Texas Network Consultants*

Visit [labtechsoftware.com/stealth-it](http://labtechsoftware.com/stealth-it) to watch a short video and hear what LabTech partners have to say about LabTech’s behind-the-scenes management capabilities.

Want to see it for yourself? Get your **FREE LabTech trial** today at [www.bluesolutions.co.uk/vendors/labtech/free-trial](http://www.bluesolutions.co.uk/vendors/labtech/free-trial) or call **0118 9898 222** to schedule a live demo.

