

Managed Workplace

Easy-to-use remote monitoring and management with integrated security

Managed Workplace is a complete remote monitoring and management (RMM) platform with robust, integrated security tools and services. With Managed Workplace RMM, IT service providers can quickly assess vulnerabilities, secure weak points, monitor anomalies, and seamlessly recover data in the event of an attack – all from a single dashboard.

Automate service delivery

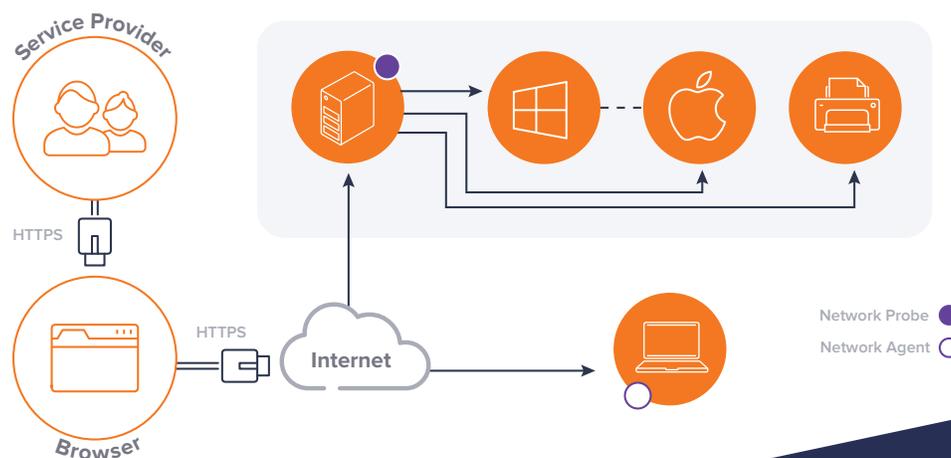
Managed Workplace has built-in standardized service plans that allow you to quickly onboard new customers, apply central policies and alerts, and automate maintenance requirements, significantly reducing the time your technicians spend on routine tasks.

Grow your business

Managed Workplace is the first remote monitoring and management tool with a built-in site security assessment functionality that allows you to quickly assess your customers' antivirus, patch, user configuration and password, and network security security levels.

Reduce operational costs

Avast Business provides a one-stop shop for delivering remote monitoring, network management, and security services, such as antivirus, backup and recovery, and NOC and help desk, to help you reduce training costs and the number of vendors you work with.



Features

Security Assessment

Run real-time security assessments to measure your customers' antivirus, patch, user configuration and password, and network security levels.

Comprehensive Reporting

Demonstrate your value with over 135 pre-built, customizable reports including executive summary and work completed reports.

Monitoring and Management

Monitor devices, websites, applications, security settings, and more from a single pane of glass that generates alerts for immediate corrective action.

Task Automation

Automate tasks and save time with over 200 pre-built scripts and automation packages that allow you to provide regular maintenance across entire networks.

Patch Management

Acquire, test, and install updates either automatically or manually on any device and server you manage to ensure vulnerabilities are patched and protected.

Standardized Service Plans

Provide standardized services with out-of-the-box service plans that significantly simplify management and help you deliver repeatable, consistent services.

Third-party integrations

Seamlessly integrate with third-party applications, such as VMware and HyperV, and easily synchronize tickets with PSA systems, including Autotask, ConnectWise, Tigerpaw, Salesforce, and more.

Asset Management

View all devices under management and get insight into software changes, warranty expirations, and workstation hardware and software inventories.

Remote IT Support

Connect securely to your customers' machines from any location to remotely resolve issues, perform tasks, reboot, transfer files, and chat with customers.

Services

Managed Antivirus

Deploy Avast Business Antivirus Pro Plus to all devices under management from the Managed Workplace console for easy policy configuration and enhanced device security.

Backup & Disaster Recovery

Ensure data is protected with consumption-based online backup for files and folders or bare-metal backup for servers with flexible recovery options.

NOC & Help Desk

Extend your team and let our on-shore experts monitor your customers' networks, respond to alerts, and minimize downtime with fast, effective 24x7 service.

